

Summary

Board Meeting December 2020



Overview

The Goulburn-Murray Water (GMW) Board meeting was held on 9 December 2020 via video conference. All Directors were present.

Diane James AM, Chairman:

- welcomed Directors to the Board Meeting
- acknowledged the lands of all the Aboriginal communities from the regions where directors were joining the videoconference and paid respects to their Elders past and present

Managing Director Report

Charmaine Quick, Managing Director, discussed with the Board:

- the Australian Water Association (AWA) has announced GMW as a finalist in the AWA Victorian Water Awards for 2020/21 in the Organisational Excellence category
- the status of the Irrigators Share Project

Health, Safety and Wellbeing

Glenda Smith, General Manager People, Culture and Safety and Tom Foster, Manager Safety, Wellbeing and Environment, updated the Board on GMW's Health, Safety and Wellbeing performance including the:

- successful implementation of the Energy Isolation policy, noting the Working Alone / Working Remotely policy is currently being implemented
- Incident Escalation Process being rolled out and embedded into the business

Finance

Michael Gomez, General Manager Business and Finance, discussed the financial performance of GMW for December 2020 noting:

- a positive cash position
- favourable year to date EBITDA
- the coronavirus (COVID-19) pandemic has had no significant impact in the year to date financial results

Coronavirus Response

The Board received a further update from Michael Gomez and Glenda Smith on the coronavirus (COVID-19) response. The update included:

- a summary of the impact of COVID-19 on GMW business
- GMW's compliance with State Government requirements
- the impact of COVID-19 on GMW customers
- GMW's COVID-19 Reopening Roadmap

Strategy

The Board discussed and approved:

- GMW's Cyber Security Strategy
- GMW's Land and on Water Strategy

The Board also discussed:

- the status of GMW's Transformation
- the outcomes from the Board Strategy Workshop
- GMW's Strategic Risks

Operational

The Board discussed and approved:

- GMW seeking a Mitiamo Bulk Entitlement Amendment: proposed amendment is to adjust entitlements and loss allowances consistent with Mitiamo Pipeline Project water savings
- Revised Governance Policy
- Revised Procurement Policy
- Revised Board Committee Charters
- Revised Staff Delegations

The Board also discussed:

- GMW's customer service in November
- the results of the 2020 GMW Customer Satisfaction Survey
- the status of the Victorian Murray Floodplain Restoration project

Committee meetings

The Board noted Minutes of recent Board Committee meetings.

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Excellence



Honesty



Accountability



Courage



Caring

Connections Project

Frank Fisseler, Project Director, and Patrick McNamara, PCG Chair, informed the Board that following completion of all key Stage 2 Milestones and Stage 1 Milestones, the Project is now focused on close out and completion activities.



Installation of new 1.2km RO 3A/14 Principal Pipeline (DN710 & DN630)

Mitiamo Project

Frank Fisseler, Project Director, and Patrick McNamara, Project Control Group Chair, provided a status update on the Mitiamo Pipeline Project.



Plastic piping being prepared for installation on the Mitiamo project.

